

CUSTOMER SERVICE MANUFACTURE SUGGESTED RETAIL PRICES' LIST (EUR) valid from May 1st 2023



WATCHES

SERVICE	WATCH QUARTZ MOVEMENT				WATCH MECHANICAL MOVEMENT						DESCRIPTION
	BASIC	PRICE	CHRONOGRAPH	PRICE	MANUAL OR AUTOMATIC	PRICE	CHRONOGRAPH	PRICE	HAUTE HORLOGERIE	PRICE	
MAINTENANCE	WITH 'HAPPY' MOBILES [987460]	120	WITH 'HAPPY' MOBILES [987461]	145	WITH 'HAPPY' MOBILES [987780]	320	WITH 'HAPPY' MOBILES [987795]	365	-	-	<ol style="list-style-type: none"> 1. Checking of the movement and functions of the watch 2. Replacement of the battery(ies) if quartz or cleaning and lubricating the escapment system if mechanical 3. Cleaning of the watch's case, metal bracelet or buckle 4. Cleaning of the 'Happy' mobiles (depending on the model) 5. Replacement of the gaskets and checking of the water-resistance (for water-resistant watches only) 6. Final control
	OTHER COLLECTIONS [987470]	75	OTHER COLLECTIONS [987471]	100	OTHER COLLECTIONS [987469]	275	OTHER COLLECTIONS [987472]	320	OTHER COLLECTIONS [987779]	QUOTE	
FULL	OTHER COLLECTIONS [987509]	345	OTHER COLLECTIONS [987487]	430	OTHER COLLECTIONS [987486]	500	OTHER COLLECTIONS [987490]	700	OTHER COLLECTIONS [987505]	QUOTE	
		-	-	-	L.U.C [987496]	890	L.U.C [987497]	1 250	-	-	
	PIECES SO CALLED «VINTAGE» (MADE BEFORE 1995) - QUOTE [987512]										
POLISHING	CASE & BUCKLE		CASE & BRACELET		CASE & BRACELET 'ALPINE EAGLE'						
STAINLESS STEEL YELLOW GOLD ROSE GOLD	[987483]	230	[987482]	345	[987480]	565					
WHITE GOLD PLATINUM TITANIUM	[987484]	365	[987485]	475	[987481]	695					

CHOPARD AUTHENTICITY CERTIFICATE

ALL COLLECTIONS [987778]	<p>Establishment of the Certificate of Authenticity :</p> <p>The piece must imperatively be returned to Chopard in Switzerland, in order to benefit from the AUTHENTICITY CERTIFICATE!</p> <p>Contents: complete description of the product and last known public price, all on a specific Chopard document, signed by M. K.-F. Scheufele</p> <p>△ Maintenance, full or polishing services are not included in this service.</p>
FLAT FEE OF 280	

ACCESSORIES

SERVICE	WRITING INSTRUMENT	PRICE	SUNGLASSES	PRICE	DESCRIPTION
MAINTENANCE	ROLLER & BALL POINT [989992]	110	STANDARD [989991]	65	<ol style="list-style-type: none"> 1. Cleaning 2. Repairing or replacing worn-out functional parts* 3. Exchange of the ink's cartridge or ink (writing instrument) 4. Final control <p>* Cap (writing instrument), frame, temple, lens (sunglasses) or precious elements requiring an exchange, will be quoted and invoiced accordingly.</p>
	FOUNTAIN PEN [989993]	165			

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JEWELRY

SERVICE	PRODUCT	PRICE	DESCRIPTION
CLEANING	ALL [987641]	65	1. CLEANING Depending on the product's type: crystal(s), stone(s), mobile(s), metals and replacement of the hytrel or glued gasket(s), if required 2. CONTROL General
POLISHING + CLEANING	RINGS CUFFLINKS BRACELETS CHAINS PENDANTS [989002]	245	1. POLISHING The rhodium plating treatment after polishing, for 18ct white gold piece, is included if required 2. CLEANING Depending on the product's type: crystal(s), stone(s), mobile(s), metals and replacement of the hytrel or glued gasket(s), if required 3. CONTROL General
	EARRINGS NECKLACES [989008]	390	
SIZING + POLISHING + CLEANING	ALL [987002]	275	1. SIZING The addition, if required, of precious material or stone(s), will be charged accordingly 2. POLISHING The rhodium plating treatment after polishing, for 18ct white gold piece, is included if required 3. CLEANING Depending on the product's type: crystal(s), stone(s), mobile(s), metals and replacement of the hytrel or glued gasket(s), if required 4. CONTROL General

△ This price list does not apply to HIGH JEWELRY pieces!
Indeed, the complexity of the High jewelry pieces requires a technical analysis and a specific commercial estimate.

TABLE & ALARM CLOCKS

SERVICE	CLOCKS WITH QUARTZ MOVEMENT	PRICE	CLOCKS WITH MECHANICAL MOVEMENT	PRICE	DESCRIPTION
MAINTENANCE	SIMPLE (i.e. hours, minutes, seconds, alarm) [987785]	100	SIMPLE [987787]	210	1. Checking of the movement(s) and functions 2. Replacement of the battery(ies) if quartz or cleaning and lubricating the escapment system if mechanical 3. Adjusting the daily rate of the movement (if mechanical) 4. Cleaning of the case 5. Final control
	WITH COMPLICATIONS [987786]	210	WITH COMPLICATIONS [987788]	320	
FULL	SIMPLE [987789]	320	SIMPLE [987791]	430	1. «Movement overhaul» : dismantling, cleaning, oiling, reassembling and control of the functions of the movement(s) if mechanical or exchange if quartz 2. Repairing or replacing worn-out movement's components if mechanical (battery included for quartz model) 3. Adjusting the daily rate of the movement for mechanical 4. Cleaning of the case 5. Final control
	WITH COMPLICATIONS [987790]	540	WITH COMPLICATIONS (+ perpetual calendar, moon phase or power reserve) [987792]	655	

«POLISHING» - The original restoration of the covering elements or any other non-polishable material, require an exchange in order to restore their original appearance. These components are to be paid for and will be quoted. A specific estimate will be made on request, in addition to a maintenance or full service.

• The action of polishing (polishing scratches and light impacts) is to give the piece a look as close as possible to its original appearance. • The material or precious stones to be added or replaced will be invoiced separately. • The engraving of personal messages is charged 7.- per character. • Handling or shipping charges are NOT included! • Quotes are free. • The services are guaranteed 12 months (except: CHOPARD AUTHENTICITY CERTIFICATE). • Recommended retail prices - Prices are subject to change without notice! Public prices quoted in other currencies may vary and are not necessarily in line with current exchange rates. • Any commercial gestures, discounts or gratuities (except in case of guarantee) remain the responsibility of the points of sale. • In order to maintain warranty service, services must be performed by CHOPARD Official Service Centers - All our points of sale must therefore take care of these requests, in order to transmit them to the authorized service centers. The list of our points of sale is available on our website CHOPARD.COM • Upon receipt of your product, the Chopard Official Service Center will carry out (if necessary) a quote which will be given to you within 24 to 48 hours. After approval of the quote (if necessary), the Chopard Official Service Center will carry out repairs or maintenances within 10 to 20 calendar days (except in special cases).

△ **Reminder !**

In order to shorten transit times to the maximum and increase our service and customer satisfaction, the sales staff must, at the time of the deposit of the piece by the customer, pre-validate in his company, a maximum amount for the service, based on our list of public service prices!

This maximum amount must appear clearly on the repair receipt that the customer has signed in advance, so that this amount can be taken into account during the technical analysis of the piece upon reception at the Chopard Official Service Center.

Process

A. if, following the technical analysis, the cost of the service is below the maximum amount pre-validated, no estimate will be sent to the customer and the piece will be put into work without delay.

B. if, following the technical analysis, the costs of the service are above the maximum amount pre-validated, a quote will be sent to the customer and the piece will be put on hold awaiting customer's approval.